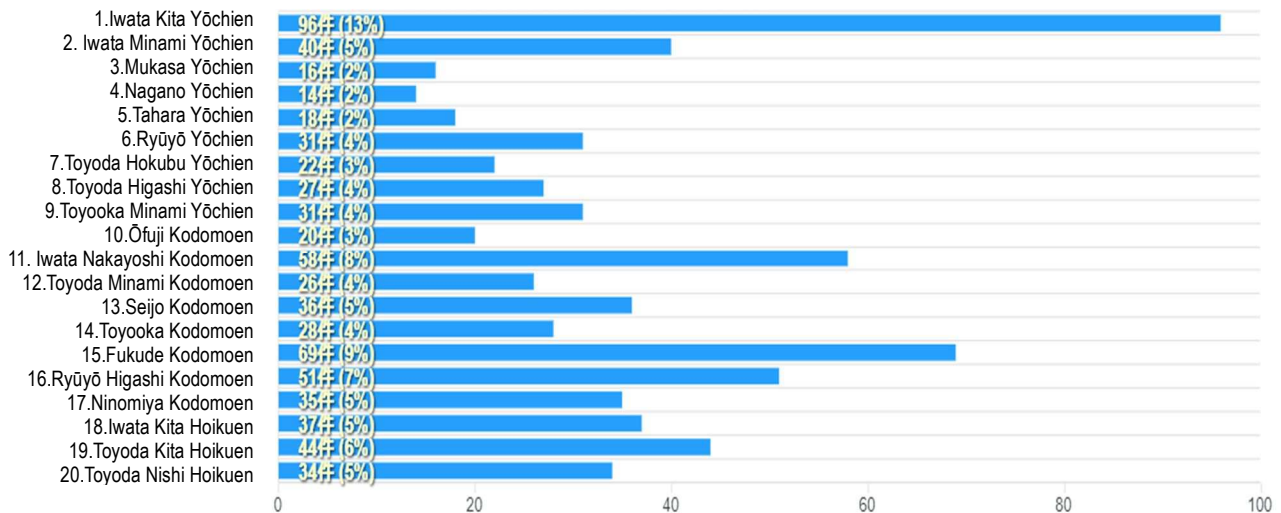


【Results of the FY2025 (R7 nendo) Survey on Guardians' Satisfaction with Early Childhood Education and Childcare Services】

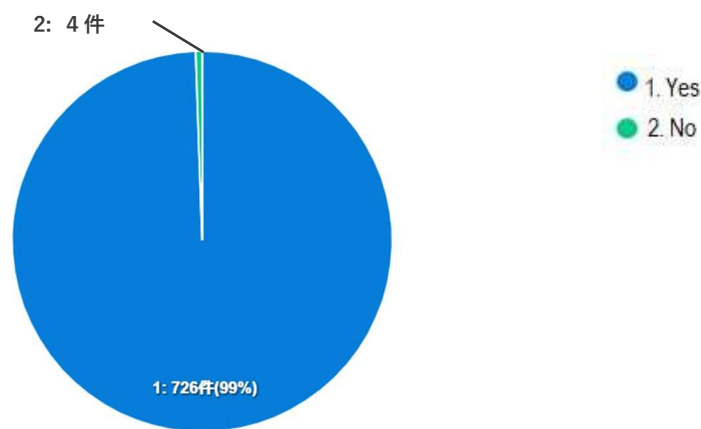
【令和7年度 幼児教育・保育事業に関する満足度調査】

Households: 730/1200
Response rate: 60.8%

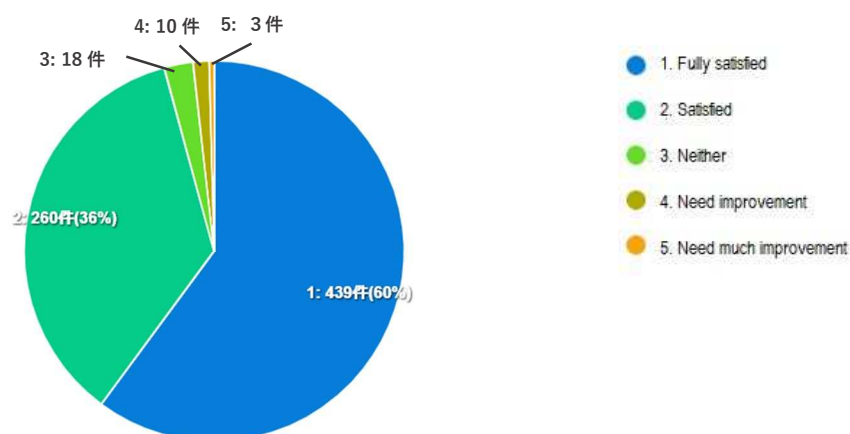
Q1: Tell us the name of the nursery facility that your child attends.
【If the siblings attend different facilities, choose all the facilities.】



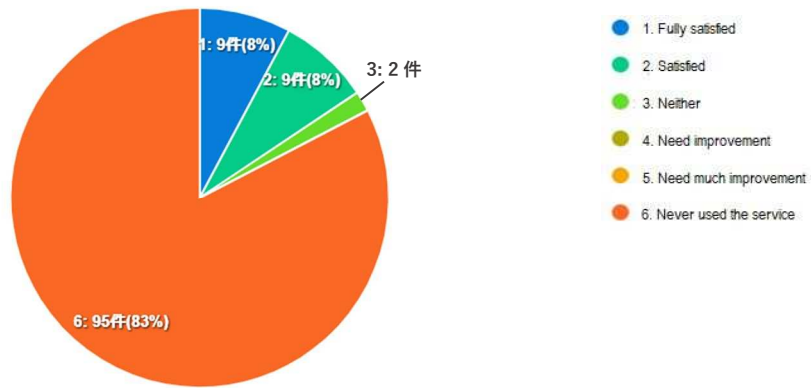
Q2: Do you get information about childcare activities and events and other info at the attending nursery?
Ex.: Info board, newsletters, city website, CoDMON notices, parents' participation & meetings etc.



Q3: How satisfied are you with the early childhood education and care at your child's current facility?

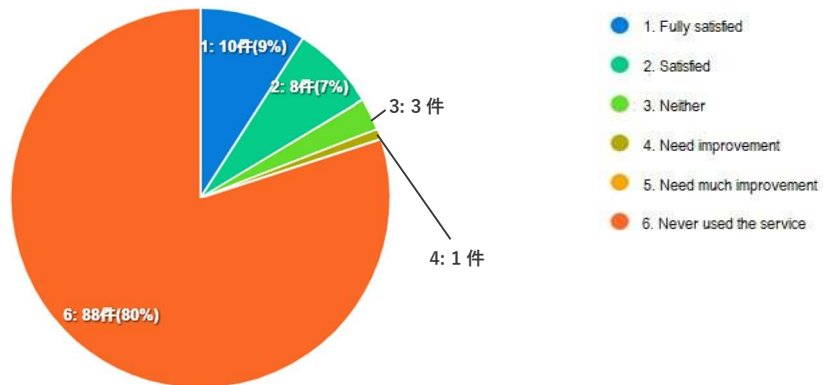


【Only displayed for “Hoikuen [Nursery school]” users】



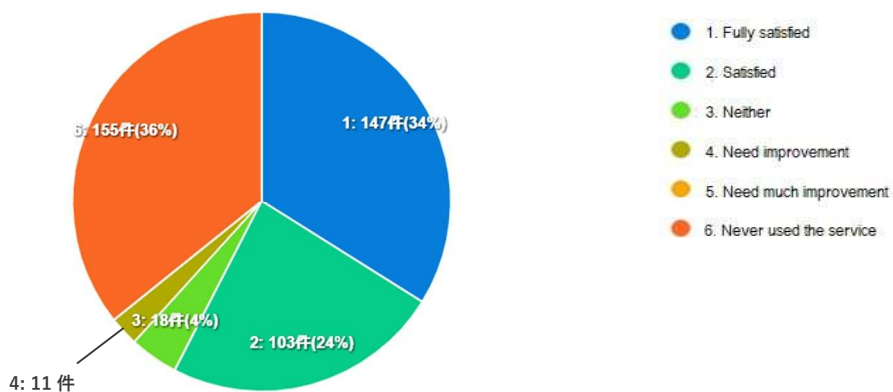
Q4-2: Please tell us how you feel about Saturday Nursery.

【Only displayed for “Yo-ho Renkeigata Nintei Kodomoen (Hoikuen-waku)” users】

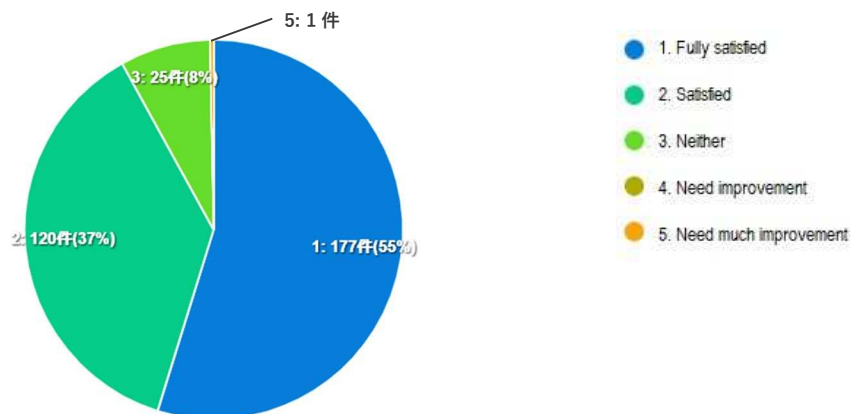


Q5: Please tell us how you feel about Azukari Hoiku [Extended-hour childcare service].

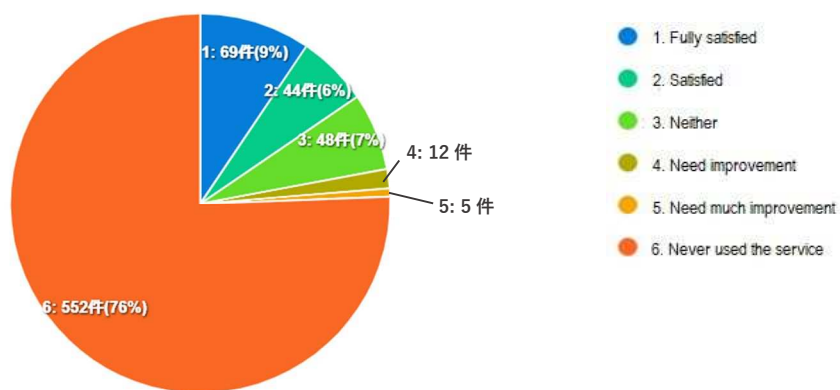
【Only displayed for “Yochien” or “Yo-ho Renkeigata Nintei Kodomoen (Yochien-waku)” users】



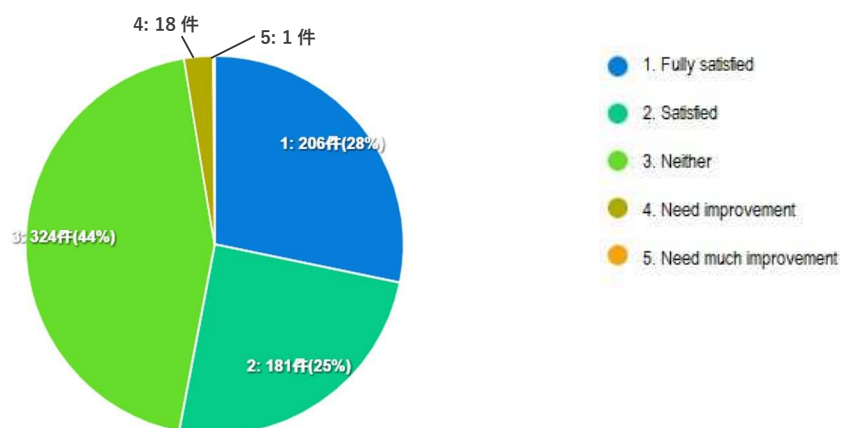
Q6: Please tell us how you feel about *Nintei Kodomoen* system.
 【Only displayed for *Nintei Kodomoen* users】



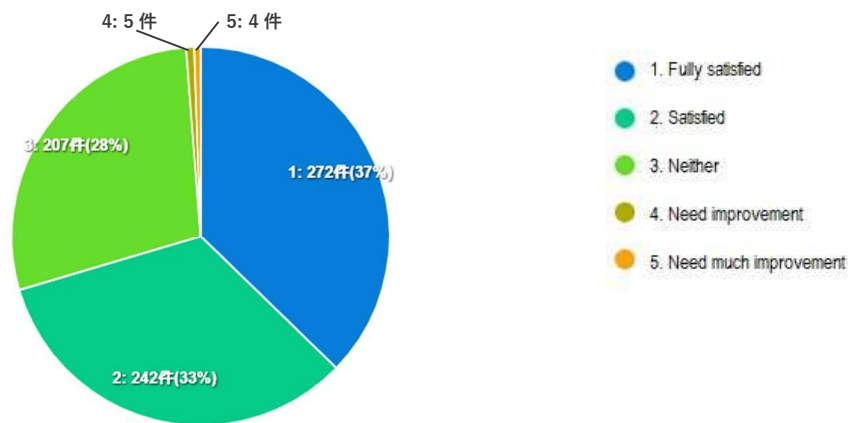
Q7: Please tell us how you feel about childcare service for sick and recovering children.



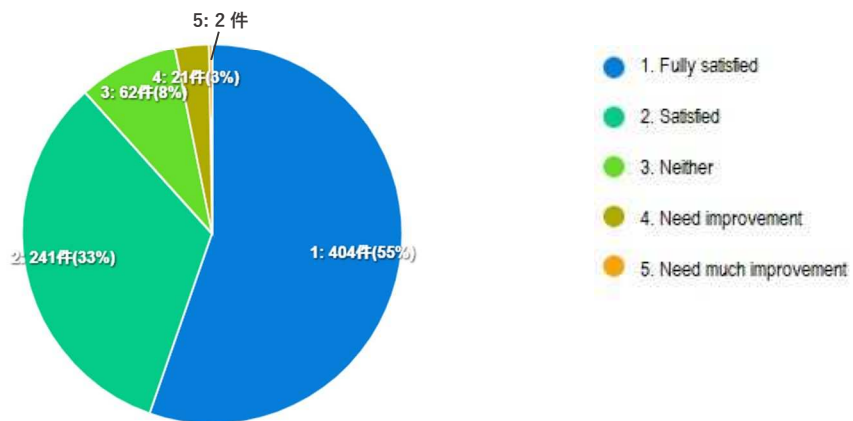
Q8: Please tell us how satisfied you are with the multicultural coexistence [*tabunka kyōsei*] initiatives at your child's preschool.



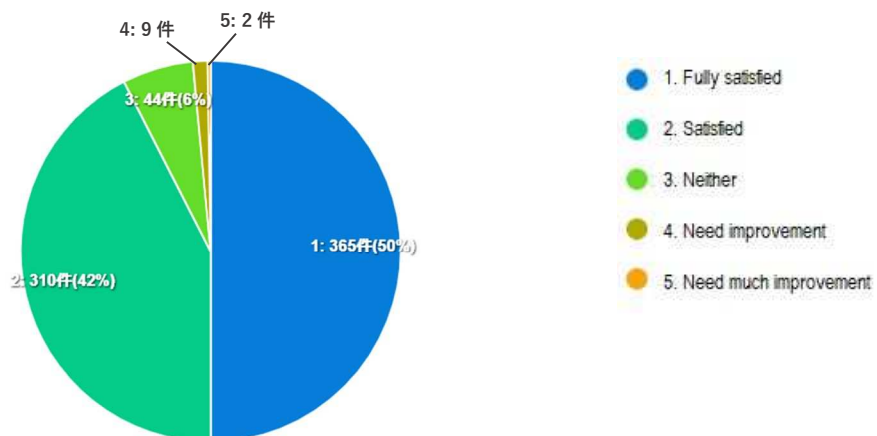
Q9: Please tell us how you feel about the action and knowledge about the development support.



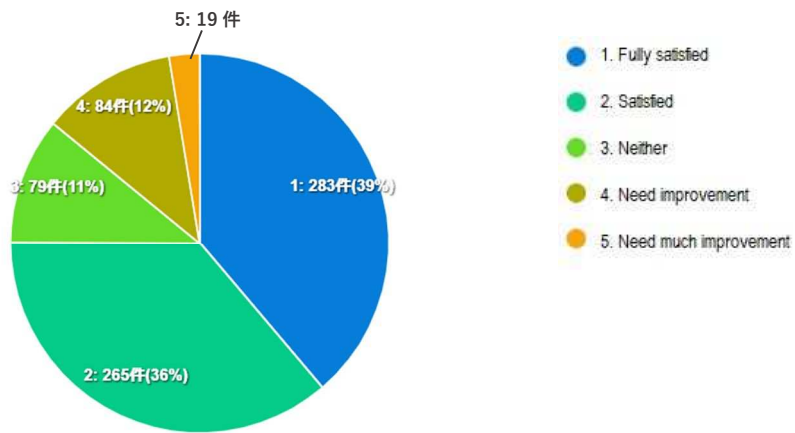
Q10: Please tell us how you feel about the number of staff of your attending facility.



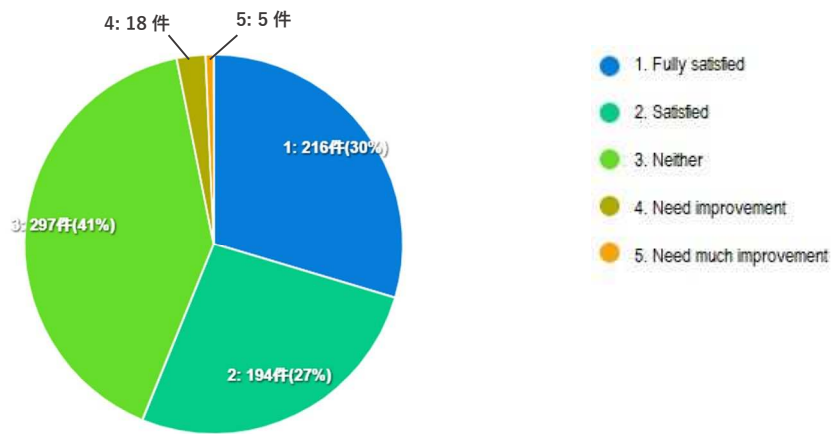
Q11: Please tell us how you feel about the introduction/implementation of Information and Communication Technology.



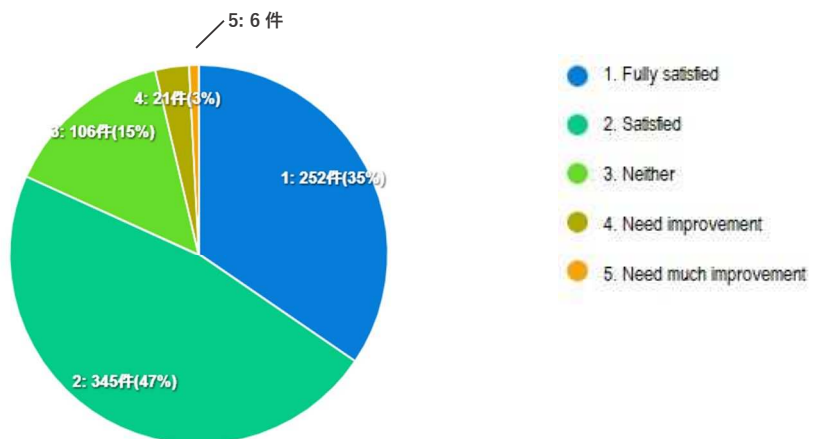
Q12: Please tell us how you feel about the facility management.



Q13: Please tell us how you feel about reconstruction, consolidation, and privatization of facilities.



Q14: How satisfied are you with Iwata City's early childhood education and childcare promotion projects overall?



【Main opinions】

- Regarding obtaining information, while the CoDMON app and the facility's newsletter provide reassurance by allowing us to easily understand how our child is doing, I would appreciate it if event's schedules and other activities were announced well in advance.
- Regarding early childhood education and childcare at the facility, it would be good to see aspects that are unique to the preschool and differ from those seen at home during the Class observation day [*Sankankai*].
- Regarding Saturday childcare, while the small-group childcare program is excellent, I feel hesitant to use it if there are few users.
- Regarding *Azukari Hoiku* [extended-hours childcare service], I would like you to consider relaxing the eligibility requirements and digitizing the application process.
I'm grateful that *Nintei Kodomoen* has started providing school lunches during long school breaks. I wish kindergartens would also provide school lunches.
- Regarding childcare for sick children and children recovering from illness, having a place to leave them provides peace of mind for both parents and children. Because it's difficult to get a reservation, I would like to see an increase in the number of facilities that accept sick or recovering children.
- Regarding staffing arrangements, I would like to see an increase in personnel so that more attentive childcare, including developmental support, can be provided.
- Regarding the use of ICT in the facilities, while CoDMON app is promoting a paperless environment, there are still some announcements that parents/guardians would prefer to receive on paper, so we would like to use both depending on the situation. It would be good if all application forms were digitized.
- Regarding facility improvements, I would like the toilets and parking lot to be improved, and the gates and playground equipment to be repaired.
- Regarding the reconstruction, consolidation, and privatization of the facilities, I am anxious because I do not fully understand the merger and privatization process, so I would like to receive frequent updates and progress reports.